

## STANDARD ADMINISTRATIVE PROCEDURE

### 29.01.03.M0.09 Information Resources – Privacy

*Approved July 18, 2005*

*Revised December 4, 2009*

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*Revised July 12, 2022*

*Next scheduled review: July 12, 2027*

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#### Standard Administrative Procedure Statement

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This SAP establishes responsibilities regarding management and protection of Personally Identifiable Information (PII) stored on university information resources.

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#### Definitions

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Chief Information Security Officer (CISO) – The TAMU CISO is responsible for developing and **implementing a comprehensive information security and IT risk management program to meet International, Federal, State and University regulations, policies, and practices. The CISO serves as the designated Information Security Officer (ISO) in accordance with TGC §2054.136 and TAC§202.71.**

Information Resources (IR) - the procedures, equipment, and software that are designed, employed, operated, and maintained to collect, record, process, store, retrieve, display, and transmit information or data.

Information Resource Owner - an entity responsible:

- 1) for a business function; and,
- 2) for determining controls and access to information resources supporting that business function.

Personal Identifiable Information (PII) – In accordance with Texas Business & Commerce Code §521.002, information that alone or in conjunction with other information identifies an individual. The precise scope of information that constitutes PII may change based on context or legal jurisdiction.

Sensitive Personal Information (SPI) – PII that meets the criteria outlines in Texas Business & Commerce Code §521.002.

Privacy Officer – The TAMU Privacy Officer oversees the privacy requirements to ensure that the appropriate privacy policies have been developed and implemented and that the proper training has taken place. The Privacy Officer oversees compliance with international, federal, state, and University privacy policies, regulations, and practices. The Privacy Officer will also work on contractual matters regarding privacy to ensure compliance and to ensure that the appropriate structure has been developed to meet those specified requirements.

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## Applicability

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This Standard Administrative Procedure applies to data that is stored, processed, or transmitted on any information resources where university business occurs.

The information resource owner, or their designee, is responsible for ensuring that the risk mitigation measures described in this SAP are implemented. Based on risk management considerations and business functions, the resource owner may determine that it would be appropriate to exclude certain risk mitigation measures provided in this SAP. All exclusions must be in accordance with SAP 29.01.03.M1.03 *Exceptions from Required Risk Mitigation Measures*.

The audience is all users of university information resources.

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## Procedures

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1. The university collects and processes many different types of information from third parties. Much of this information is sensitive/PII, and shall be protected in accordance with all applicable regulations and contractual agreements (including, but not limited to: FERPA, HIPAA/HITECH, FISMA, GLBA, PCI DSS, Texas Administrative Code Chapter 202, and any other applicable state, federal, or international regulations).
2. The Chief Information Security Officer (CISO) shall implement information security to protect PII from inappropriate disclosure.
3. Individuals who have access to information because of their position have the responsibility to access and manage that data appropriately (see SAP 29.01.03.M0.02 *Information Resources - Acceptable Use*) and in accordance with any contractual or regulatory obligations.
4. Users of TAMU information resources must call Texas A&M IT Helpdesk (979-845-8300) to report any known or suspected unauthorized disclosure of PII immediately upon discovery of the incident.

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## **Related Statutes, Policies, or Requirements**

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Defense Contract Management Agency Policy  
Family Educational Rights and Privacy Act  
Federal Information Security Modernization Act  
Health Insurance Portability and Accountability Act  
Health Information Technology for Economic and Clinical Health Act  
NIST Special Publication 800-171 Protecting Controlled Unclassified Information  
Gramm-Leach-Bliley Act  
The Payment Card Industry Data Security Standard  
Texas Administrative Code, Chapter 202 Information Security Standards  
Texas Government Code, Chapter 2054 Information Resources  
Texas A&M University System Regulation 29.01.03 Information Security  
Texas A&M University System Notification Matrix  
Texas A&M University Data Classification Standard  
Texas A&M Information Security Controls  
Texas Business and Commerce Code, chapter 521 section 002

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## **Contact Office**

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CONTACT: Office of the Chief Information Security Officer

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